



## CROWN 30 DAY TRIAL

Thank you for your interest in Crown Seating stools. We believe, due to ergonomic needs in the workplace, that one size does not fit all. We have implemented the 30-day trial program so that our customers can try any model stool in order to ensure that the stool purchased is a perfect fit.

### Program Terms and Conditions

- The trial period is no more than **30 days** from the date the demo is received.
- Customers can demo up to **TWO** stools at a time.
- Customer is responsible for **shipping & handling** (we do not normally send out stools assembled. The assembly and packaging mean extra cost) both ways; to and from Crown Seating, prior to stool production.
  - \$50.00 **per** stool each way in the US \$100.00 total.
  - \$100.00 **per** stool each way in Canada, Hawaii, Alaska and Puerto Rico \$200.00 total.
  - If the customer is local to the Crown Seating facility and chooses to pick up the stool, in lieu of shipping the \$100.00 handling charge will apply as a deposit, to be refunded when the stool is returned.
- The shipping charges, or the deposit will be charged to the credit card on file.
- At the end of 30 days the customer has the option to purchase a stool and receive credit for the return shipping OR return the stool. (*We will work with the dealer on a special discount should the customer choose to purchase the actual stool being demo' d OR purchases a stool within 2 weeks of returning the demo stool.*)  
***The customer is responsible for keeping the box and packaging materials for the return or the customer is liable for packing materials and damages.***
- A return label and proper seating instructions will be included.
- **\*\*\*NOTE\*\*\* If the stool is not returned in 30 days the customer will be charged FULL retail by Crown Seating or the Authorized dealer.** (i.e Henry Schein, Patterson, Benco, Burkhardt.)
- Demo stools will **ONLY** be sent in **black vinyl** and all saddle stools will come with serene gel foam.
- If the customer likes the stool, but wants the stool in a different color, fabric or added upgrades, please contact the dealer of choice and have them place an order with Crown Seating.
- **This program excludes the C20 Series.**

**Customer Information**

**(All fields must be filled out)**

- 1. Practice Name: \_\_\_\_\_
- 2. Dr. Name: \_\_\_\_\_
- 3. Contact Name: \_\_\_\_\_
- 4. Address: \_\_\_\_\_
- 5. Phone: \_\_\_\_\_
- 6. Email: \_\_\_\_\_
- 7. Model# \_\_\_\_\_ Model# \_\_\_\_\_
- 8. Authorized Dealer: \_\_\_\_\_
- 9. Dealer Rep. Name: \_\_\_\_\_
- 10. Credit Card#: \_\_\_\_\_
- 11. Expiration date: \_\_\_\_\_
- 12. CVV code: \_\_\_\_\_
- 13. Billing Zip: \_\_\_\_\_

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By signing this form, I understand and consent to all terms and conditions of Crown 30-day trial program. If the stool is not returned by the due date, I also consent to be billed by Crown for the **FULL RETAIL** price of the stool.

X \_\_\_\_\_  
Signature

X \_\_\_\_\_  
Date

X \_\_\_\_\_  
Print Name:

Contact us with any questions:

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